

Locher recognises that classroom training does not always translate into effective change in the workplace. That's why Locher offers a range of tailored solutions in the area of Learning and Development that is based on proven Action Learning principles that ensure a transfer of learning into the workplace. Our specialist training services offer a broad range of workshops in the key areas of leadership development, management skills and staff development.

Our workshops are all tailored to our client needs and include a range of topic areas including:

Leadership Capability

- * Strategic planning
- * Vision and values
- * Influencing
- * Governance & risk management
- * Balanced scorecard
- * Change management

Management Capability

- * Manager as coach
- * Giving and receiving feedback
- * Interview skills for managers
- * Undertaking performance development reviews
- * Management essentials
- * Managing individuals and teams

Team Member Capability

- * Customer service skills
- * Negotiation and mediation skills
- * Innovation and creativity
- * Teamwork
- * Effective writing skills
- * Sales programs

Locher incorporates your organisation's processes and dynamics into training programs which align with your culture. Locher has access to numerous tools including MBTI, HBDI, Hogan Assessment Systems, DISC, Belbin and LSI. Our outstanding team of facilitators have expertise in translating content principles into pragmatic approaches which ensure learning is applied in the workplace.

Accredited Training Solutions

The Locher team tailors solutions to your needs ensuring materials, assessments and facilitators all reflect the current and future needs of your business. Locher does not use "off the shelf" products to support the training.

As a Registered Training Organisation (RTO), Locher offers a range of accredited programs including:

- * Certificate IV in Business (Frontline Management) BSB41004
- * Diploma in Business (Frontline Management) BSB51004
- * Certificate III in Government PSP30104
- * Certificate IV in Government PSP40104
- * Diploma of Government PSP501
- * Advanced Diploma of Government PSP60104
- * Certificate IV in Business Development BSB 40501
- * Certificate IV in Business Administration BSB40201

Locher enjoys considerable success as an RTO: Training solutions are tailored to your business needs and ensure a positive return on investment through effective transfer of learning in the workplace.

Locher has devised mechanisms to support and measure behavioural change within the competencies of each program. These include 180/360 degree assessment, pre and post program profiling tools, workplace verification (including interviews and application activities) and workplace projects. These enable a high degree of individual and program evaluation of the application of learning in the workplace.